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## Our concierge service - explained

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3 April 2019 at 13:12

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We all know what a hotel concierge does - reservations, tickets and local maps. But a villa concierge? The same - and more. And at no cost.

Anyone who books with [Invitation to Tuscany](#) gets immediate access to our [free concierge service](#) based in the destination. Email or call, and they'll help you plan your trip, from airport transfers, train times or car hire to babysitters and [chefs](#), and restaurant recommendations, winery tours and even [balloon rides](#) and more.

Our aim is to make your holiday as enjoyable as possible: we'll just as happily send you to a budget family-run trattoria where you'll leave with change from €20 as to a fine-dining restaurant with Michelin stars.

Still confused? Here's a sample list of what you might ask our concierge team for:

- Bicycle rental - and route suggestions
- Suggested Wine Routes
- Winery Reservations
- Art Tours

- Truffle Hunting
- Hot Air Balloon Rides
- Spa Therapists
- Babysitters
- Private Chefs
- Supermarket Addresses
- Train Timetables
- Transport from the airport to your villa
- Vintage Car Rental
- And much more

If you've already booked with us, do give our concierge team a call on **020 8444 9500** from the UK, **(857) 259-3982** from America or **+44 20 8444 9500** from anywhere else. Or you can [Email](#) or [Livechat](#) with us.

And if you're not sure where to book, we can help [guide you to the right villa](#), based on your interests and needs. Whether you want to go sailing in the [Italian lakes](#), visit an [antiques market](#) in Tuscany, or are looking for the best destination to [take your pet](#), we can advise.

Ciao!

A handwritten signature in black ink that reads "Dan Wrightson". The signature is fluid and cursive, with a long horizontal stroke at the end.

[Multigenerational holidays](#) can be hard to organise and we help with many of these - but remember even our [smallest properties](#) come with free concierge help!



[Pipistrelli](#), close to Siena, is a fully serviced villa for 14.



[Scaparzi](#) sleeps 14 close to Casole d'Elsa and has an excellent cook!



[Villa Santa Lucia](#) above Vinci has fabulous views



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