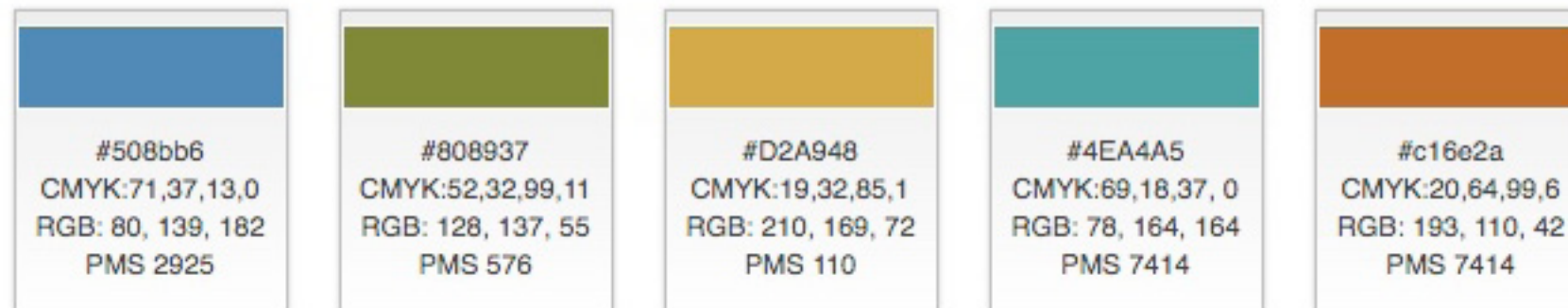


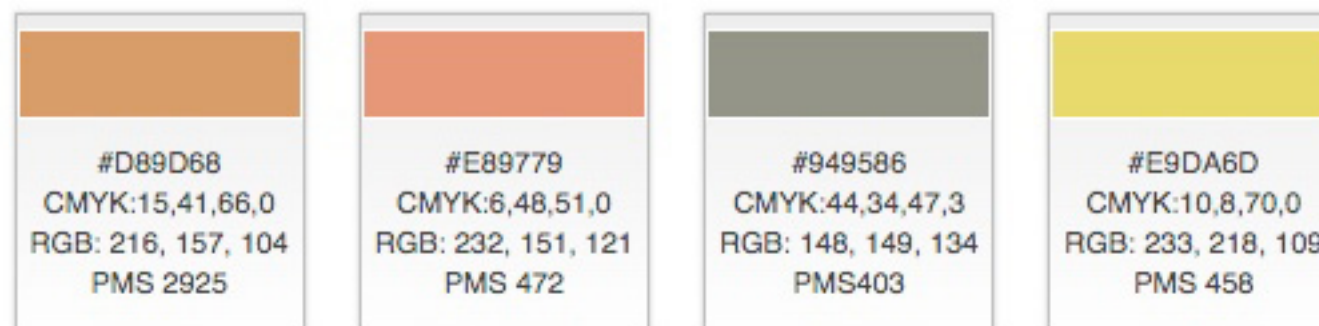
UF Health Virtual Visits Collateral

We selected shades from the UF Health brand primary colors, as well as from the “Bright” and “Warm” themes

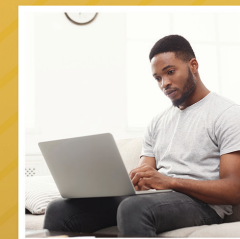
Bright



Warm



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Your Terms.



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Living with HIV? Receive virtual care from anywhere.
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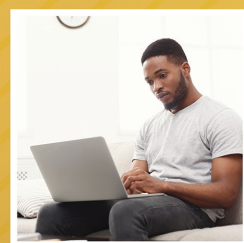
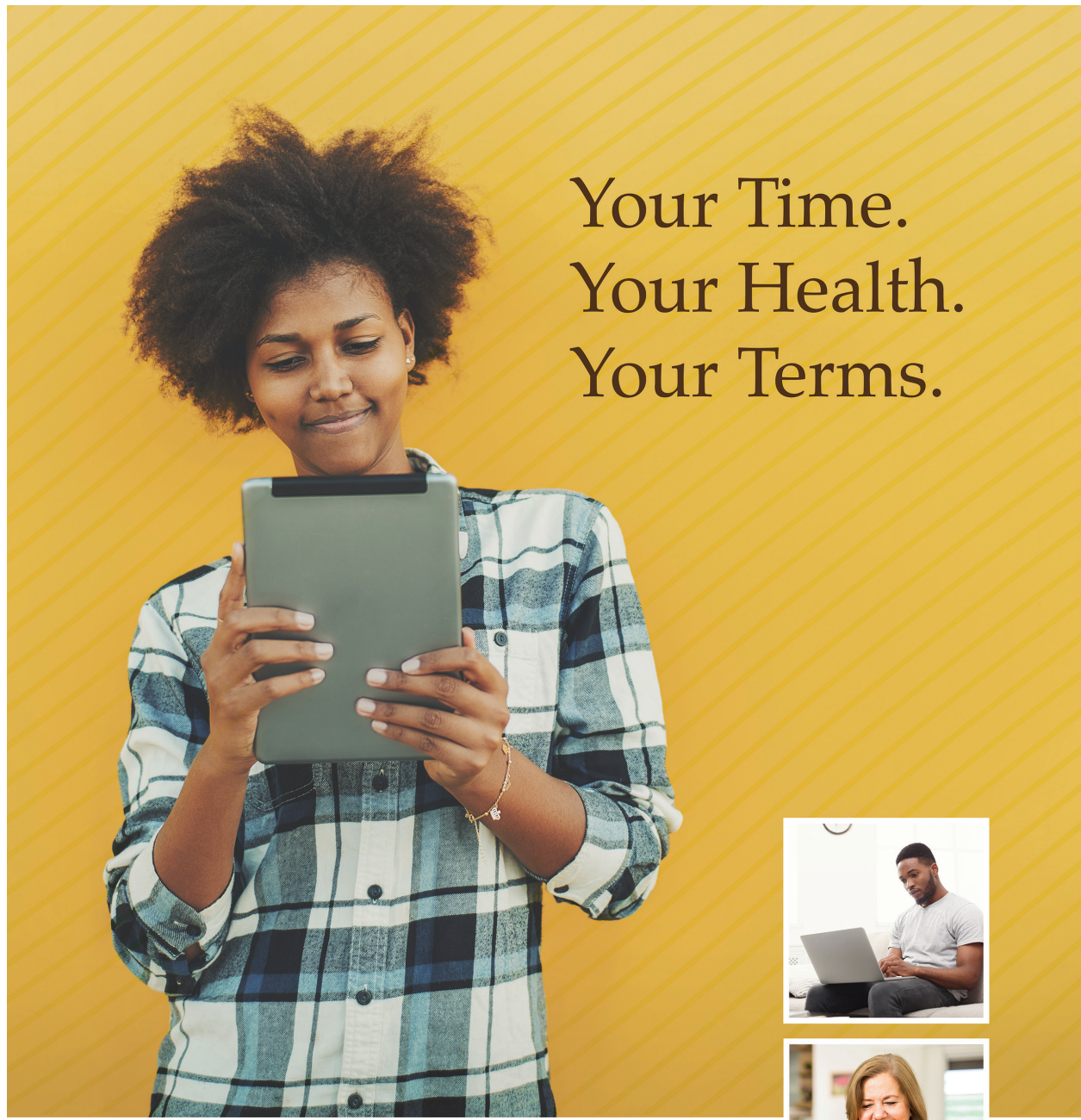
- ✓ Save time.
- ✓ Save money.
- ✓ Connect from anywhere.



UFHealthJax.org/virtual-visit

Call 904.383.1039 to determine eligibility. *Must have an active UF Health MyChart account and have seen your UF Health provider once in the past year to participate.

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- ✓ Simple & convenient
- ✓ Personal & professional
- ✓ Private & secure

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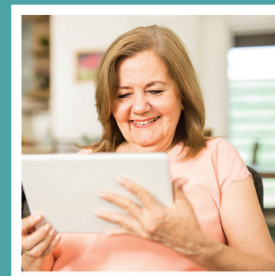
Virtual Visits provide the care you need, when and where you need it.

UF Health is on a mission to make health care more accessible, efficient and cost-effective. We're dedicated to improving the experience and outcomes of those we care for while removing obstacles to high-quality care. One way we're doing this is telemedicine.

Virtual Visits enable you to access our medical professionals remotely from your home, office or any location through the internet using your phone, tablet or computer. See and talk to your health care provider while saving time and money, and without sacrificing your quality-of-care.

- ✓ Simple, Convenient
- ✓ Personal & Professional
- ✓ Private & Secure
- ✓ Save time
- ✓ Save money
- ✓ Connect from anywhere

Try a Virtual Visit with your UF Health provider: Call 904.383.1039.*

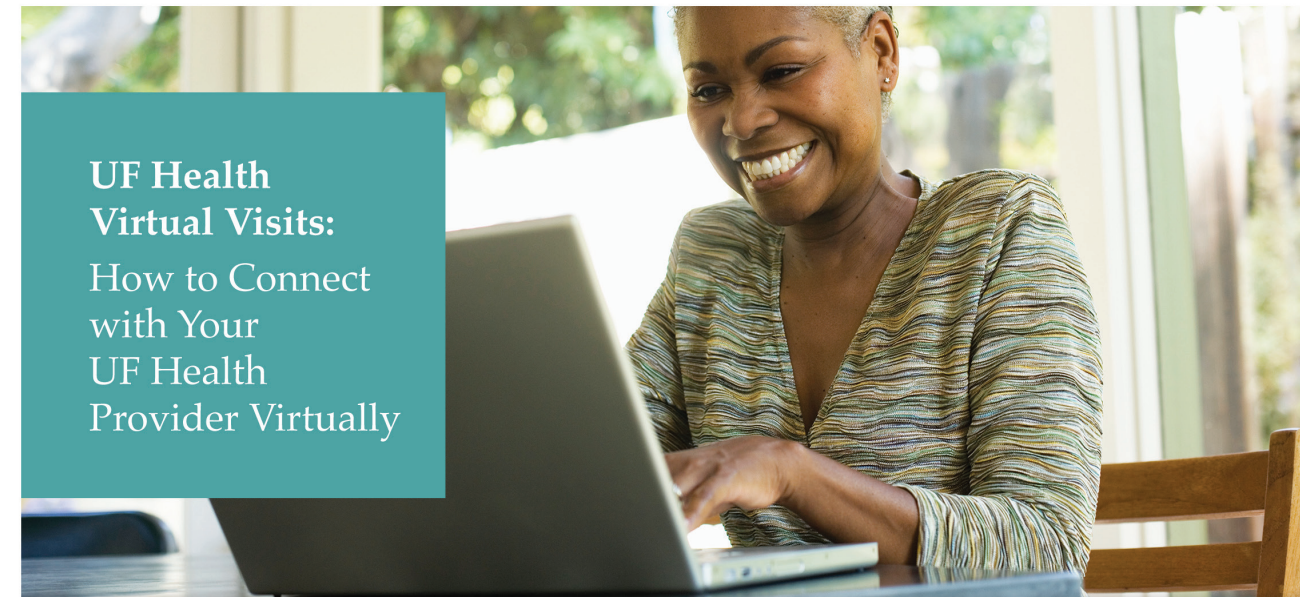


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UF Health
Virtual Visits:
How to Connect
with Your
UF Health
Provider Virtually

Virtual Visits enable you to connect virtually with your UF Health provider using your mobile phone, tablet, laptop or computer. Your device must have a webcam. You can connect from work, home or any convenient location where there is an internet connection.

Eligibility	Insurance	Privacy and Safety
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To begin using Virtual Visits, you must first be an established UF Health patient with a MyChart account, and have visited your UF Health provider in person at least once in the past year. Call 904.383.1039 to check your eligibility or learn more about how to get started.

If your insurance provider covers Virtual Visits, the cost is typically the same or lower than your normal co-pay. A self-pay option is also available.

Your privacy is important to us. Your visits are never recorded. The video and audio are live streamed between you and your provider only. Your UF Health provider will document your visit in your chart the same way an in-person visit would be documented.

Preparing for your Virtual Visit:

- For an optimal experience, please charge mobile devices to at least 50%
- Wired internet connections are strongest, followed by Wi-Fi and 4G/LTE. Switch to Wi-Fi if you have limited cellular data.
- If you're using a mobile device you must download the MyChart app. Rotating your device to landscape mode and placing it on a flat, stable surface will make it easier for your health care provider to see you clearly.

Conducting your Visit:

- About 5-10 minutes before your scheduled appointment, go into your MyChart app, open the **Virtual Visit** appointment, and click the "Connect to Video" button.
- The front desk staff will join you in the virtual room shortly to verify your information and collect your co-pay or self-pay fee.
- If your UF Health provider is ready to see you, they will join the room. If not, the front desk staff will let you know your anticipated wait time.

Technical Support:

For technical support, please call (904) 244-7828. Technical support is available Monday - Friday, 9 a.m. - 5 p.m. If you are unable to complete your Telemedicine visit for any reason, please call your UF Health Clinic to schedule a follow-up visit for the next business day.



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Your Terms.

**Virtual Visits provide the care you need,
when and where you need it.**

UF Health is making healthcare more accessible, efficient and cost-effective. We're improving the outcomes of those we care for while removing obstacles to high-quality care.

Our Virtual Visits telemedicine program enables you to see and talk to your medical health care provider remotely from your home, office or any location through the internet using your phone, tablet or computer. Virtual Visits save you time, money and energy without sacrificing quality-of-care.

- ✓ Simple, Convenient ✓ Personal & Professional ✓ Private & Secure
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Or call 904.383.1039



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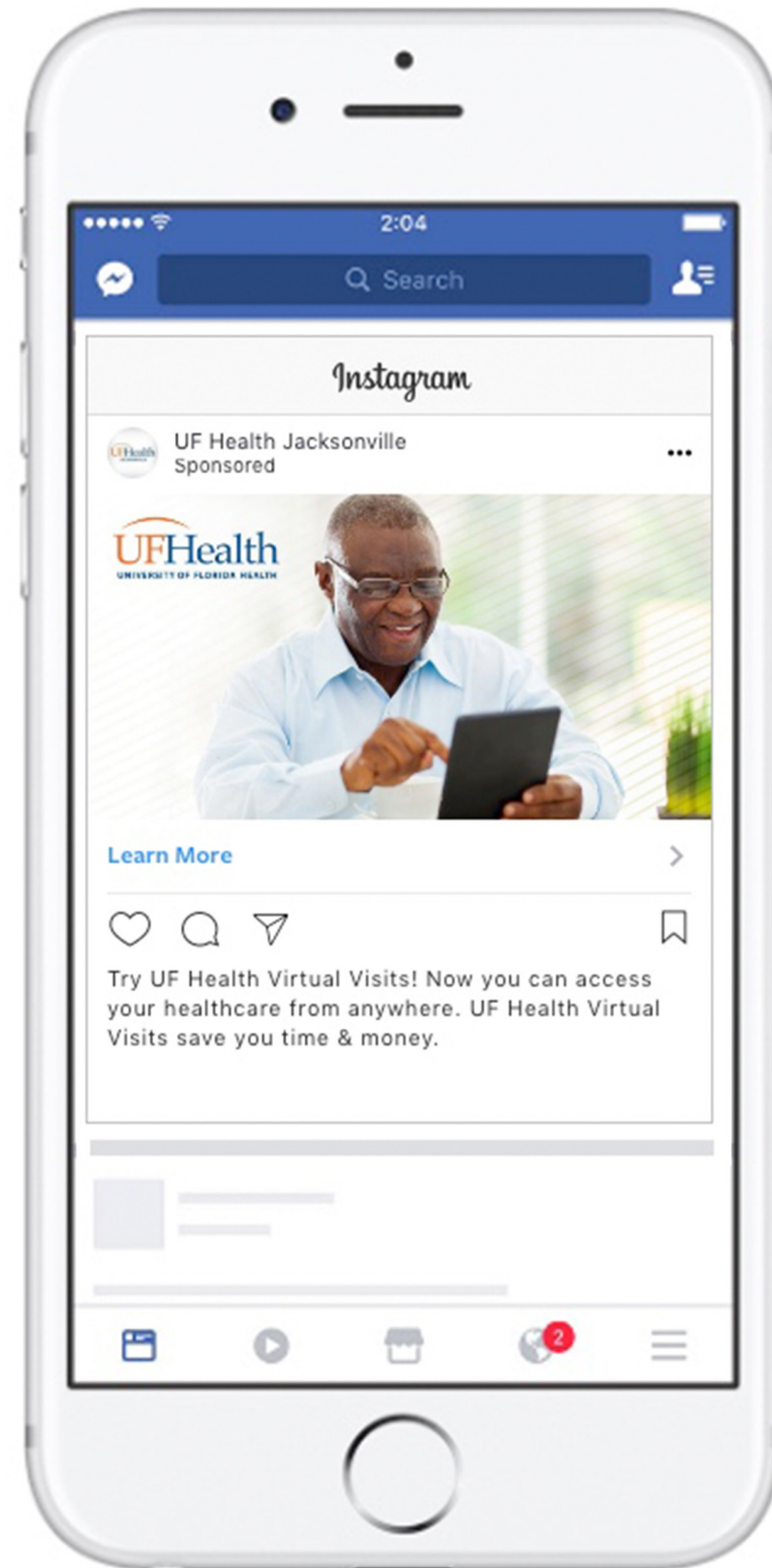
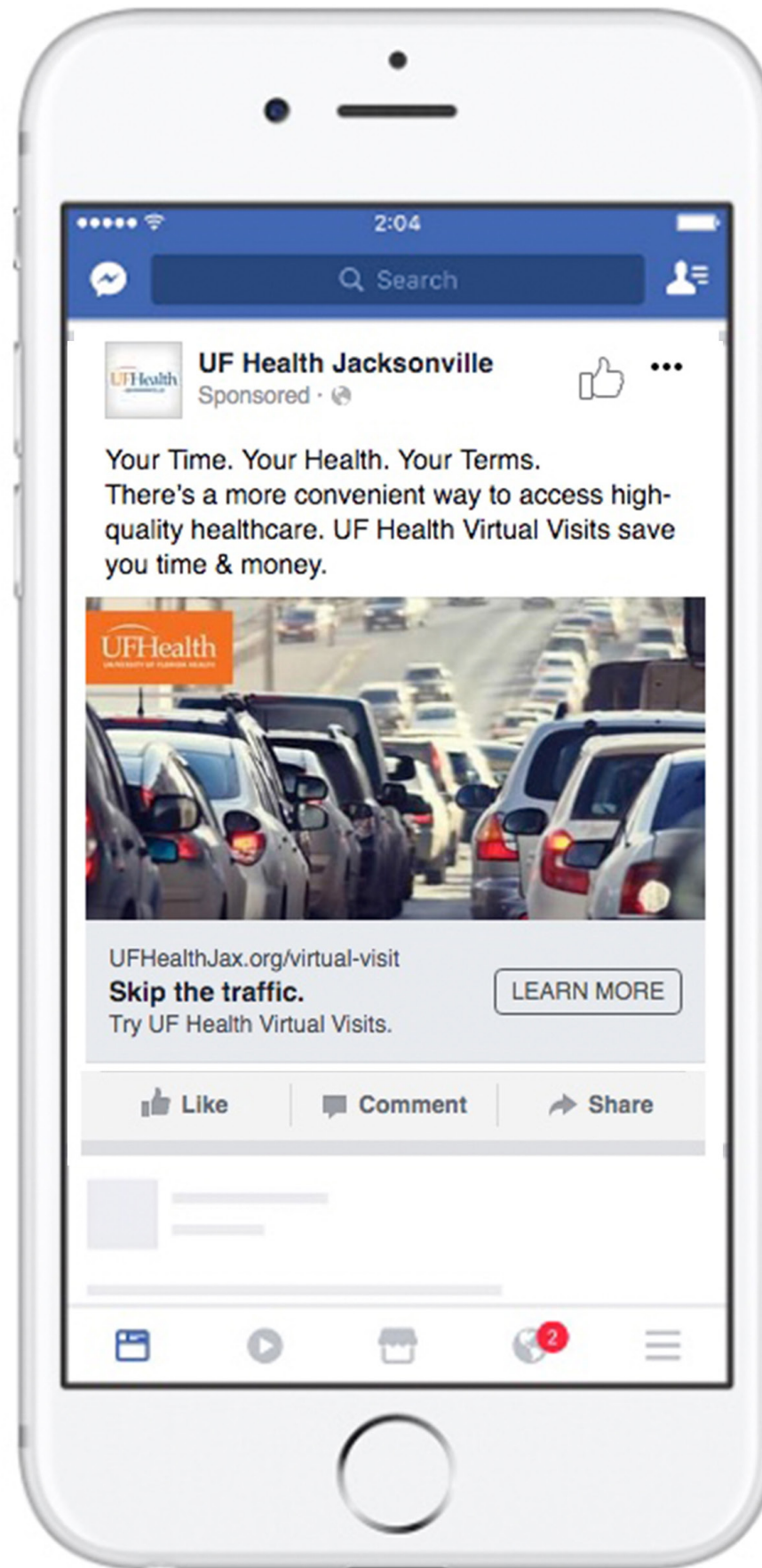
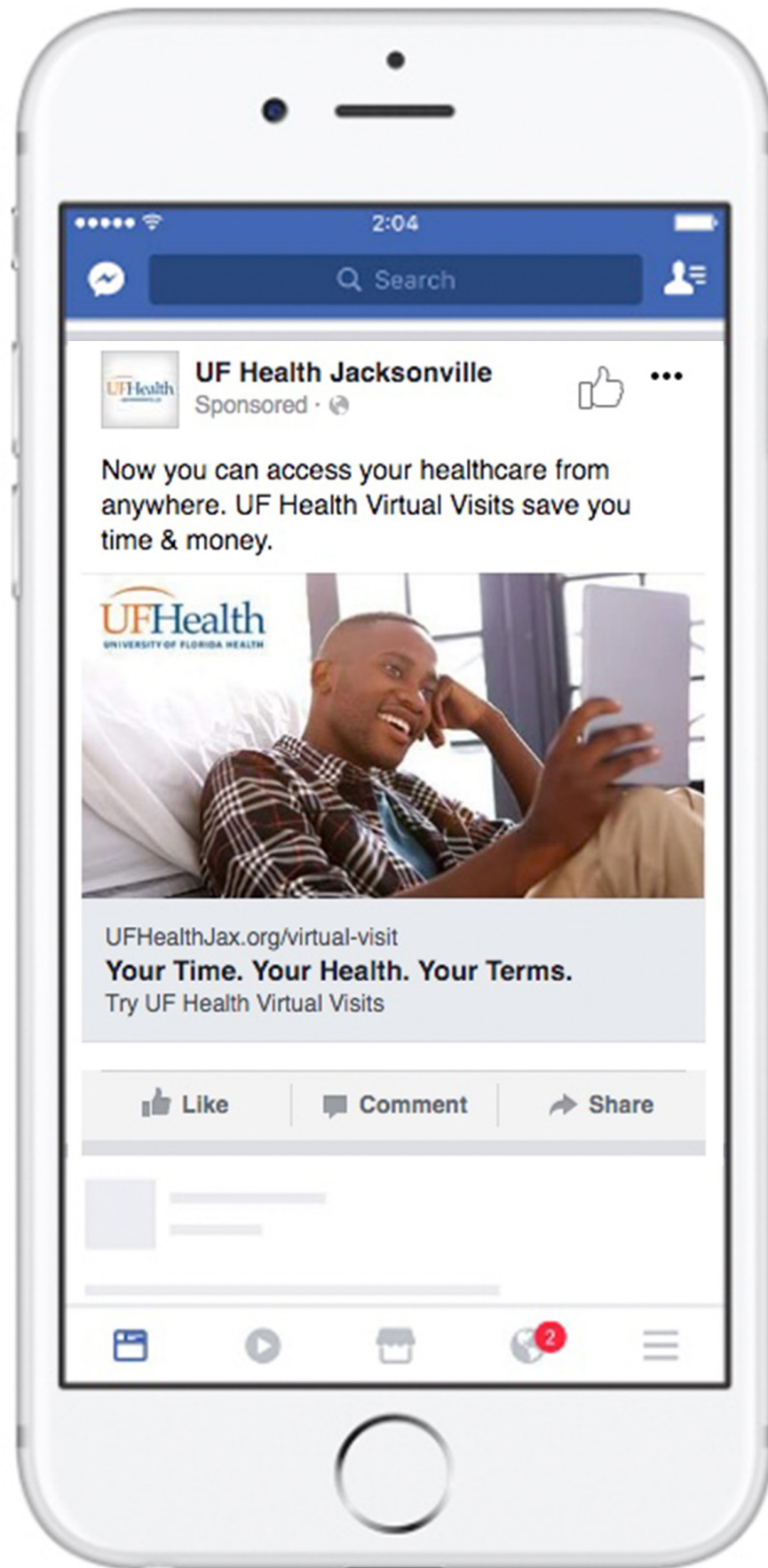
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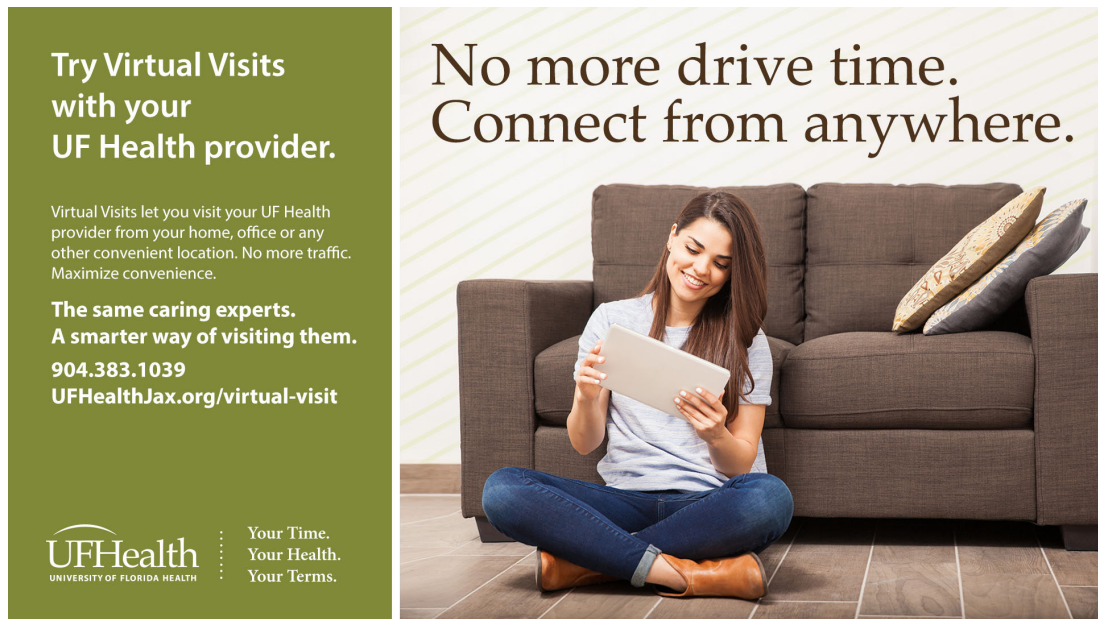
Try Virtual Visits with your UF Health provider.

Your privacy is important to us. Virtual Visits use video and audio streaming technology but are never recorded.

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Virtual Visits let you visit your UF Health provider from your home, office or any other convenient location. No more traffic. Maximize convenience.

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